

CASE STUDY



Challenge

DoseMeRx, a provider of personalized dosing solutions, needed to establish a robust and independent IT infrastructure within a tight three-month timeframe after carving out from its parent company. They required a long-term technology partner who could support their growth, evolving compliance needs (including HITRUST R2 certification), and provide 24/7 global support

Finding a partner who could meet all these needs within their limited timeframe and budget was a major challenge.

Solution

DoseMeRx partnered with Accelerate Partners to navigate this complex transition. Accelerate Partners identified ECI as the ideal partner, with their proven track record in managed services, technology solutions, and HITRUST certification expertise.

Accelerate Partners facilitated the entire process, from defining requirements and conducting due diligence to contract negotiations and implementation.

Results

The collaboration between DoseMeRx and ECI, facilitated by Accelerate Partners, delivered exceptional results. The complete IT setup was finalized within the three-month timeframe, and ECI successfully guided DoseMeRx through the complex HITRUST R2 certification process. The new IT infrastructure is scalable, secure, and supports DoseMeRx's continued growth, with ECI providing ongoing managed services.

Accelerate Partners fostered a strong, collaborative relationship between DoseMeRx and ECI, ensuring that DoseMeRx found the perfect technology partner to support their future success.

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